

FairTest

National Center for Fair & Open Testing

U.S. COMPUTERIZED TESTING PROBLEMS: 2013 - 2017

compiled by National Center for Fair & Open Testing (FairTest)

The ongoing litany of computer exam administration failures reinforces the conclusion that the technologies rushed into the marketplace by political mandates and lobbying by the companies paid to implement them are not ready for prime time. It makes no sense to attach high-stakes consequences to such deeply flawed tools.

Updates to this list will be posted at: <http://fairtest.org/computerized-testing-problems-chronology>

2017

IOWA – “\$14 Million Later, Iowa Schools Drop Troublesome Testing Software,” Des Moines Register, May 22, 2017

MISSOURI – “Testing Glitch Frustrates Students, Administrators,” Joplin Globe, May 20, 2017

GEORGIA – “Statewide Internet Outage Disrupts, Delays Georgia Milestone Tests,” Atlanta Journal-Constitution, April 22, 2017

KANSAS – “Renewal of State Testing Contract Tabled After Problems,” Associated Press, April 18, 2017

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FLORIDA – “Breakdowns Delay Computer Based Testing,” Tampa Bay Times, February 28, 2017

SOUTH CAROLINA – “1,300 Beaufort County Students Forced to Retake ACT Old-Fashioned Way Because of Frozen Screens,” Island Packet, March 16, 2017

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ALASKA – “Schools Get Testing Waiver,” Juneau Empire, November 22, 2016

IOWA – “Iowa Testing System Crashes, Sparks Audit,” Des Moines Register, September 25, 2016

MONTANA, NEVADA, and NORTH DAKOTA – “State Testing Disruptions Likely Produced Dips and Gains in Student Scores, Study Says,” Education Week, September 2, 2016

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TEXAS – “STAAR Vendor Must Pay \$20.7 Million After Numerous Testing Problems,” Dallas Morning News, August 23, 2016

TEXAS – “Testing Glitches Trigger Reprieve for Students Who Failed STAAR,” Austin American-Statesman, August 19, 2016

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NEVADA – “Company Fails to Return Individual Test Scores for 200,000 NV Students,” Las Vegas Review Journal, August 18, 2016

INDIANA – “Indiana Seeks \$4 Million From Testing Company Blamed for ISTEP Screw-Up,” Chalkbeat, August 10, 2016

NEVADA – “Nevada Accepts \$1.8 Million Settlement Over Student Testing Program,” Las Vegas Review Journal, July 12, 2016

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MULTIPLE STATES – “Tennessee Comptroller Lists Online Test Issues in Every State,” Tennessean, June 20, 2016

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WISCONSIN – “Standardized Testing Glitches Plague Wisconsin Schools,” WHBL, June 7, 2016

ARKANSAS – “Testing Technology,” KATV, May 30, 2016

GEORGIA – “Admit the Milestones Were a Disaster This Year and Start Over,” Atlanta Journal Constitution, May 28, 2016

TEXAS – “STAAR Woes Continue to Grow as More Schools Worry About Accuracy, Security of Tests,” Dallas Morning News, May 12, 2016

ALABAMA – “School Board, Parents Discuss Glitches in Standardized Tests,” AL.com, May 9, 2016

GEORGIA – “Computer Disruptions at Schools Nullify Results of State Tests,” Atlanta Journal Constitution, May 6, 2016

MISSISSIPPI – “Common Core Test Glitch Across State,” Jackson Free Press, April 28, 2016

TENNESSEE – “State Education Department Terminates Statewide Testing Contract After Snafus,” TheChatanooga.com, April 27, 2016

INDIANA – “ISTEP Testing Not as Smooth as Hoped,” Journal & Courier Online, April 21, 2016

NEW JERSEY – “PARCC Tests Postponed Statewide Due to Computer Glitch,” NJ.com, April 20, 2016

GEORGIA – “Tough Day for GMAS Test Takers,” Savannah Morning News, April 15, 2016

CALIFORNIA – “Schools’ Internet Can’t Handle Both Testing and Classroom Work,” Davis Enterprise, April 15, 2016

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ALASKA – “Alaska Cancels All K-12 Standardized Tests for the Year, Citing Technical Problems,” *Washington Post*, April 5, 2016

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RHODE ISLAND – “Cyber Attack Postpones Testing in Warwick Schools,” WPRI, March 30, 2016

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OHIO – “Online State Tests Got Worse Scores Than Paper,” *Columbus Dispatch*, March 8, 2016

FLORIDA – “Not All Computer Systems Handle State Testing, Florida Education Department Warns,” *Tampa Bay Times*, February 9, 2016

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NEBRASKA – “State Ed Officials Rethinking Contract with Testing Company,” *Lincoln Journal Star*, February 6, 2016

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NEVADA – “State to Receive \$990K Rebate From Common Core Test-Maker,” *Reno Gazette-Journal* November 18, 2015

ILLINOIS – “School Officials Looking Into Problem with Online Tests,” *Journal-Gazette & Times-Courier*, September 17, 2015

MULTIPLE STATES – “Schools to Face Incomplete Data in New School Year After Common Core Testing Problems,” Associated Press, September 5, 2015

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MONTANA – “Montana OPI withholding \$118K payment to school test company,” *Missoulian*, August 26, 2015

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GEORGIA – “Test Maker Will Compensate Georgia for Recent Glitches,” *Atlanta Journal Constitution*, June 10, 2015

MISSOURI – “Tests Results Delayed Past 10-Day Promise,” *Branson Tri-Lakes News*, May 29, 2015

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NEVADA – “Testing Firm Chief Redirects Blame for Common Core Computer Exam Woes,” *Las Vegas Sun*, May 15, 2015

FLORIDA – “DOE Calls for Temporary Testing Halt Amid Log-in Problems,” *Tampa Bay Times Gradebook*, May 13, 2016

MULTIPLE STATES USING SMARTER BALANCED TESTS – “Vendors at Odds Over Nevada Testing Problems,” *Education Week*, May 6, 2015

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INDIANA – “ISTEP Testing a Mess Again This Year,” *WISH-TV*, April 23, 2015

MINNESOTA – “Minnesota Suspends Statewide Testing Amid Technical Woes,” *Minnesota Public Radio*, April 21, 2015

NEVADA – “Breach of Contract Declared After Common Core Testing Crash,” *KOLO-TV*, April 21, 2015

FLORIDA --“Statewide Computer Glitch Causes More School Testing Woes,” *Ocala Star Banner*, April 20, 2015

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updated by Bob Schaeffer, 05/31/17